

Africa

Asia

Australia

Europe

North America

South America

Africa

Algeria (French, Arabic) (toll free*)

+213 0560 16 50 18 , +213 0560 16 59 59

Sunday - Thursday, 9.00 - 17.00

dzconsumerservice@coloplast.com

Congo, Egypt, Kenya, Morocco, Nigeria, Sudan, Tunisia (French, Arabic, English)

+20 222 663 866

Sunday - Thursday, 9.00 - 17.00

egdag@coloplast.com

Libya (French, Arabic, English)

+20 222 663 866

Sunday - Thursday, 9.00 - 17.00

dzakch@coloplast.com

South Africa (English)

+27 0861 265 675

Monday - Friday, 8.30 - 16.30

customercaresa@coloplast.com

Asia

China (Mandarin, English)

+86 400 700 7668

Monday - Friday, 8.00 - 20.00, Saturday-Sunday, 8.00-17.00

cn_care@coloplast.com

Hong Kong (Cantonese, Mandarin, English) (toll free*)

+852 3628 7488

Monday - Friday, 9.00 - 12.30 and 13.30 - 18.00

hkcare@coloplast.com

India (Hindi, English, Kannada, Malayalam, Tamil, Bengali, and Telugu) (toll free*)

+91 1800 102 0550

Monday - Friday, 9.00 - 17.30

cin@coloplast.com

Iraq (French, Arabic, English)

+20 222 663 866

Sunday - Thursday, 9.00 - 17.00

egdag@coloplast.com

Israel (Hebrew, English, Russian) (toll free*)

+972 1800 69 69 68

Sunday-Thursday, 08:30-17:00

il.info@coloplast.com

Japan (Japanese) (toll free*)

+81 0120 66 4469

Monday - Friday, 9.00 - 17.00

j PSSI@coloplast.com

Malaysia, Philippines, Sri Lanka, Thailand (Mandarin, English, Malay)

+65 6235 5933

Monday - Friday, 9.00 - 18.00

sgcare@coloplast.com

Russia (Russian, English) (toll free*)

+7 8 800 700 11 26

Monday - Friday, 8.00 - 20.00

info@coloplast.ru

Singapore (Mandarin, English, Malay) (toll free*)

+65 6235 5933

Monday - Friday, 9.00 - 18.00

sgcare@coloplast.com

South Korea (Korean, English)

+82 1588 7866

Monday - Friday, 9.00 - 18.00

krhs@coloplast.com

Taiwan (Mandarin, Taiwanese, English) (toll free*)

+886 0800 322 988

Monday - Friday, 9.00 - 18.00

cntarc@coloplast.com

Australia

Australia and New Zealand (English)

+61 (0)3 9541 1111

Monday - Thursday 8.30 - 17.00, Friday, 8.30-16.00

aucare@coloplast.com

Europe

Austria (German, English)

+43 1 707 57 51-54

Monday-Thursday, 9.00 - 16.00, Friday 9.00 - 12:00

beratungsservice.at@coloplast.com

Belgium (French, Dutch, English, Spanish, German, Italian) (toll free*)

+32 0800 12888

Monday - Friday, 9.00 - 12.00 and 13.00 - 16.00

cs.be@coloplast.com

Croatia (Croatian, English) (toll free*)

+385 0800 200 086

Monday - Friday, 8:00 - 16:00

informacije@coloplast.com

Czech Republic (Czech, English, German) (toll free*)

+420 800 100 416

Monday - Friday, 8.00 – 16.00

info@coloplast.cz

Denmark (Danish, English)

+45 4911 1213

Monday – Friday, 8.30 - 15.00

dkmail@coloplast.com

Finland (Finnish, Swedish, English)

+358 (09) 894 6750

Monday - Friday, 8.30 - 16.00

asiakaspalvelu@coloplast.com

France (French, English) (toll free*)

+33 1 56 63 18 21

Monday - Friday, 9.00-12.30 and 13.30-18.00

contact.france@coloplast.com

Germany (German, English) (toll free*)

+49 0 800-780 90 00

Monday-Thursday, 9.00 – 17.00, Friday 9.00 -16.00

beratungsservice@coloplast.com

Hungary (Hungarian, English)

+36 1 226 6163, +36 1 226 1455

Monday - Friday, 9.00 – 17.00

betegtejekoztatas@coloplast.com

Ireland (English) (toll free*)

+44 1800 409 502

Monday - Friday, 9.00 – 17.00 and Saturday 9.00 - 12.30

gb_consumercare@coloplast.com

Italy (Italian, English)

+39 800 064 064

Monday - Friday, 9.00 – 18.00

chiam@coloplast.it

Netherlands (Dutch, English, German, Arabic, French) (toll free*)

+31 0800 022 98 98

Monday - Friday, 8.30 - 17.00

nlcare@coloplast.com

Norway (Norwegian, English)

+47 22 57 50 00

Monday - Friday, 8.00 – 16.00

kundeservice@coloplast.com

Poland (Polish, English)

+48 800 269 579
Monday - Friday, 9.00 – 18.00
centrum.pacjenta@coloplast.com

Portugal (Portuguese, English) (toll free*)

+351 800 203 826
Monday – Friday, 8.30 - 18.00
global@spcare.pt

Slovakia (Slovak, English) (toll free*)

+421 0800 159 159
Monday - Friday, 8.00 - 16.00
skpla@coloplast.com

Slovenia (Slovenian, English) (toll free*)

+386 080 1007
Monday, Tuesday and Thursday, 9.00-13.00
slovenia@coloplast.com

Spain (Spanish) (toll free*)

+34 900 21 04 70
Monday - Thursday, 8.30 - 13.30 and 14.30 - 17.30, Friday, 8.30 - 14.00
escoloplastdirecto@coloplast.com

Sweden (Swedish, English)

+46 300 33256
Monday - Thursday, 8.00 - 16.30, Friday 8.00 – 12.00 and 13.00 – 15.00
se@coloplast.com

Switzerland (German, French) (toll free*)

+41 0800 777 070
Monday - Thursday, 8.00 – 17.00, Friday 8.00 – 16.00
consumercare@coloplast.com

United Kingdom (English) (toll free*)

+44 0800 7831434
Monday - Friday, 9.00 – 17.00 and Saturday 9.00 - 12.30
gb_consumercare@coloplast.com

United Kingdom (Ireland) (English) (toll free*)

+44 1800 409 502
Monday - Friday, 9.00 – 17.00 and Saturday 9.00 - 12.30
gb_consumercare@coloplast.com

Ukraine (Russian, English) (toll free*)

+380 (44) 507 25 12 (office), +380 (50) 469 22 90 (UANP)
Monday - Friday, 8.00 – 17.00
uanp@coloplast.com

North America

Canada (French, English) (toll free*)

+1 866-293-6349
Monday - Friday, 9.00 – 18.00
casupport@coloplast.com

**Toll free for local calls only*

United States (English, Spanish) (toll free*)

+1 888 726 7872

Monday - Friday, 7.00 – 19.00 (Central)

samples@coloplast.com

South America

Argentina (Spanish) (toll free*)

+54 0800 777 7008

Monday - Friday, 8.30 - 17.30

aras@coloplast.com

Brazil (Portuguese, English)

+55 0800 2 858687

Monday - Friday, 8.00 - 20.00

br_coloplast@coloplast.com

Mexico (Spanish, English)

+55 11 05 05 69

Monday - Friday, 8.00 - 17.00

infomexico@coloplast.com